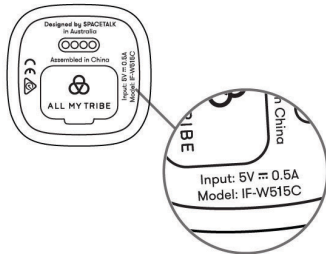


01

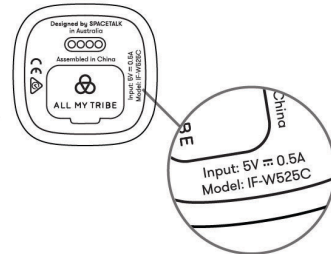
Select a SIM Provider

SPACETALK operates on 3G networks and requires a Nano-SIM. Choose a Nano-SIM from a provider operating on a 3G network. Your provider's plan should include calls, SMS and at least 200MB of data per month. **Compatible SIMs will depend on which SPACETALK model you own. For information on how to identify your model, and list of recommended providers, visit <http://www.spacetalkwatch.com/sim-card-plan>**



Frequencies: 850/2100MHz

Network Providers: Telstra, Belong, ALDIMobile, Woolworths Mobile, Lyca, Tangerine, Pennytel, Better Life Mobile, Boost Mobile, Spark



Frequencies: 900/2100MHz

Network Providers: Vodafone, Optus, amaysim, gotalk, Hello Mobile, Lebara, Reward Mobile, TransACT, TPG

02

Activate and Recharge the SIM card

Follow the instructions provided with your SIM card to activate. You may need a driver's licence or a passport to complete this step. If you have a pre-paid SIM, it is important to load credit onto your SIM card after activation. Look for 'recharge' on your provider's online web portal. SPACETALK does not have a keypad, so you may need to put the SIM in your mobile phone for a voucher or coupon recharge method.

03

Install the SIM card

With SPACETALK powered off, turn over the watch and carefully remove the warning sticker and SIM card cover. Install the SIM card according to the instructions included in the box. Replace the SIM card cover and power-on SPACETALK. If necessary, charge SPACETALK.



04

Downloading the AllMyTribe app

The AllMyTribe app is available for download from the Apple App Store or the Google Play Store. Search for AllMyTribe or SPACETALK. Install the app and accept all permissions. Once installed, open the app and register an AllMyTribe account.

05

Select a Subscription

Choose a subscription according to the number of devices you wish to use (\$5.99AUD/\$6.99NZD for up to two paired SPACETALKs or \$8.99AUD/\$9.99NZD for up to five paired SPACETALKs). Purchase the subscription using your Apple ID or Google Play account.

Note: you may cancel your subscription at anytime.

06

Pairing your SPACETALK

Select Add New Device from the app menu and tap SPACETALK Watch.

Select the country code and enter the Phone number of the SIM card installed in SPACETALK.

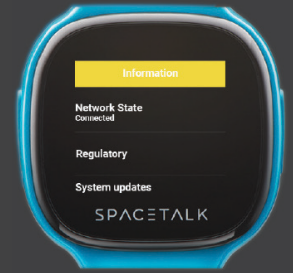
A 6-digit code will be sent to SPACETALK. This may take up to 2 minutes.

Enter the 6-digit code into the app and complete the setup process.

Congratulations, you're done!

Keep SPACETALK's software up to date

If you have just purchased SPACETALK, we recommend installing the latest software update. Scroll to and tap on the "information" menu on SPACETALK. Scroll to the bottom and select "System Updates". SPACETALK also checks for updates every few days if left on and charging overnight. Any updates found are installed automatically.



Improving battery performance

The number of calls per day you make and receive on SPACETALK will have a bearing on the battery performance. Increasing the location update interval in the Settings menu of the AllMyTribe app can significantly extend battery life. Reducing the screen brightness level will also have a small improvement.

Which SIM cards will work with SPACETALK? How much data do I need?

SPACETALK requires a Nano-SIM with voice calls, SMS and approximately 200MB of data per month. For optimal coverage connect SPACETALK to a 3G Network plan.

Compatible SIMs will depend on which SPACETALK model you own. For information on how to identify your model, and list of recommended providers, visit <http://www.spacetalkwatch.com/sim-card-plan>

Multiple users on the AllMyTribe app

It is possible to share access to SPACETALK devices with multiple users. NO ADDITIONAL SUBSCRIPTION is necessary for secondary accounts holders if they are only using sharing. To share SPACETALK watches, please follow these steps:

Secondary Account Holder:

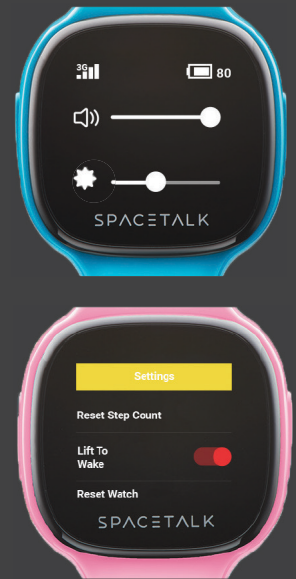
1. Download and install the AllMyTribe app on your smartphone.
2. Open the app and create a new AllMyTribe account.
3. Once all setup and account is confirmed, in the AllMyTribe app select 'Add Device'.
4. Enter the phone number of the SPACETALK watch that you would like to request sharing access.
5. If the phone number is valid, the Primary Account Holder will receive a notification and can authorise your access to view the watch.

Primary Account Holder:

1. On receipt of a sharing request, review carefully and then accept to authorise access.

I'm trying to pair SPACETALK with the AllMyTribe app, but the pairing code does not arrive

1. Check SPACETALK is receiving a network signal. This is indicated by the signal strength indicator and network operator name. Swipe down at the clock screen to reveal.
2. Ensure the SIM card has been activated by the carrier. Check to see if you can call SPACETALK's telephone number. In some cases, it may take several hours for the provider to activate the SIM card.
3. Ensure your SIM card has credit, as this is required to pair SPACETALK. Use or SIM provider's recharge instructions to do so.
4. Power-off and power-on SPACETALK.
5. Reset SPACETALK. This function can be found in SPACETALK's settings menu. Please note, if your SPACETALK software is up to date SPACETALK will require a 4-digit PIN to reset - this is the last 4 digits of the IMEI number and can be found in the Information menu



The battery is running flat quickly

Short location update intervals (e.g. 5 minutes) are not recommended for day to day use as they will drain the battery faster. For the best battery performance, we suggest using SPACETALK's Location on Demand function in combination with a longer update interval.

The latest SPACETALK software update also includes improvements to battery life. See "Keep your SPACETALK's software up-to-date" above.

Check your SIM card to ensure that it has credit balance on it. SPACETALK's battery life will be affected if your SIM card runs out of credit.

I need additional support

Visit the Support section on our website for additional FAQ's and troubleshooting tips.

Alternatively, contact us:

Email: support@spacetalkwatch.com

Telephone: 1300 087 423 (AU) or 0800 087 423 (NZ) during business hours.

