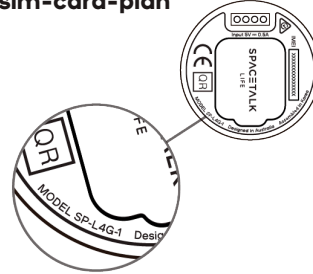


01 Select a SIM Provider

Spacetalk Life operates on 4G networks and requires a Nano-SIM. Your provider's plan should include calls, SMS and at least 500MB of data per month. **For information of recommended providers, visit <https://www.spacetalkwatch.com/spacetalk-life-sim-card-plan>**

Frequencies: 4G: 700Mhz (B28), 1800Mhz (B3),
3G: 850Mhz(B5)

Network Providers: Telstra, Belong, ALDIMobile,
Woolworths Mobile, Lyca, Tangerine, Pennytel,
Better Life Mobile, Boost Mobile, Spark NZ



02 Activate and Recharge the SIM card

Follow the instructions provided with your SIM card to activate. You may need a driver's licence or a passport to complete this step. If you have a pre-paid SIM, it is important to load credit onto your SIM card after activation. Look for 'recharge' on your provider's online web portal.

03 Install the SIM card

With Spacetalk Life powered off, turn over the watch and carefully remove the SIM card cover using the tool provided. Install the SIM card according to the instructions included in the box. Replace the SIM card cover and power-on. If necessary, charge Spacetalk Life.



04 Check for available updates on Spacetalk Life

To check for available software updates tap on the "Settings" menu on Spacetalk Life. Scroll down and select "Watch Update". Follow the prompts to download and install any available updates prior to proceeding to the next step.

05 Downloading the Spacetalk app

The Spacetalk app is available for download from the Apple App Store or the Google Play Store. Search for Spacetalk, then install the app and accept all permissions. Once installed, open the app and register an Spacetalk account.

06 Select a Subscription

Choose a subscription according to the number of devices you wish to use. The Spacetalk app supports up to 5 Spacetalk Life devices. (Subscriptions start from AUD \$7.99 per paired Spacetalk Life). Purchase the subscription using your Apple ID or Google Play account.

Note: you may cancel or change your subscription at anytime.

07 Pairing your Spacetalk

On Spacetalk Life tap 'Tap to pair' then tap start. A QR code should appear on the watch.

Now on the Spacetalk app, select "Add New Device" from the app menu and tap the image of Spacetalk Life.

Set up the watch users' profile, then tap continue.

Scan the QR on the Spacetalk Life using your mobile phones camera and then confirm the pairing on Spacetalk Life.

Tap 'Get started' on Spacetalk Life and then complete the setup process on the Spacetalk app.

Congratulations, you're done!

Keep Spacetalk Life's software up to date

If you have just purchased Spacetalk Life, we recommend installing the latest software update. Tap on the "settings" menu on Spacetalk Life. Scroll down and select "Watch Update". Spacetalk Life also checks for updates every few days if left on and charging overnight. Any updates found are installed automatically.



Improving battery performance

The number of calls per day you make and receive on Spacetalk Life will have a bearing on the battery performance. If you turn on interval location updates, the frequency of these updates will have an impact on the battery. Longer interval updates will significantly extend battery life. Reducing the screen brightness level will also have a small improvement.

Which SIM cards will work with Spacetalk Life? How much data do I need?

Spacetalk Life requires a Nano-SIM with voice calls, SMS and approximately 500MB of data per month. For optimal coverage connect Spacetalk Life to 4G network (bands 28a, 28b & 3).

For a list of recommended providers, visit <https://www.spacetalkwatch.com/spacetalk-life-sim-card-plan>

Multiple users on the Spacetalk app

It is possible to share access to Spacetalk Life devices with multiple trusted users. NO ADDITIONAL SUBSCRIPTION is necessary for secondary accounts holders if they are only using sharing. To share Spacetalk Life watches, please follow these steps:

Primary Account Holder:

1. In your Spacetalk app, tap on the device you wish to share to reveal the pop up menu, then tap 'Settings'.
2. Tap 'Device Sharing' then tap the purple 'Share Device' button.
3. If the person you wish to share Spacetalk Life with is already listed as a contact then tap 'Select Contact'. Alternatively tap 'Enter Email' and enter the email address of the person you wish to share Spacetalk Life with.

Secondary Account Holder:

1. Use the link in the invitation to download the Spacetalk app.
2. Open the app and create a new Spacetalk account. (Note: when creating your new Spacetalk app account, you must use the same email address the invitation has been sent to)
3. Once you have created a Spacetalk account and are logged in, tap the 3 bars in the top left corner. The invitation should appear under 'My Devices'.
4. Tap on the invitation and it will allow you to Accept or Deny. Once accepted you will have shared access to that Spacetalk.

My Spacetalk Life will not pair with the Spacetalk app

1. Check Spacetalk Life is receiving a network signal. This is indicated by the signal strength indicator and network operator name. Swipe down at the clock screen to reveal.
2. Ensure the SIM card has been activated by the carrier. Check to see if you can call Spacetalk Life's telephone number. In some cases, it may take several hours for the provider to activate the SIM card.
3. Ensure your SIM card has credit, as this is required to pair Spacetalk Life. Use the SIM provider's recharge instructions to do so.
4. Power-off and power-on Spacetalk Life.
5. Reset Spacetalk Life. This function can be found in Spacetalk Life's settings menu. You will need your 4-digit PIN to reset and this is the last 4 digits of the IMEI number and can be found in the Information menu.



The battery is running flat quickly

Short location update intervals (e.g. 5 minutes) are not recommended for day to day use as they will drain the battery faster. For the best battery performance, we suggest using Spacetalk Life's Location on Demand function in combination with a longer update interval or interval updates turned off.

The latest Spacetalk Life software update also includes improvements to battery life. See "Keep your Spacetalk Life's software up-to-date" above.

Check your SIM card to ensure that it has credit balance on it. Spacetalk Life's battery life will be affected if your SIM card runs out of credit.

I need additional support

Visit <https://www.spacetalkwatch.com/support> for additional FAQ's and troubleshooting tips.

Alternatively, contact us:

Email: support@spacetalkwatch.com

Telephone: 1300 087 423 (AU) or 0800 087 423 (NZ) during business hours.

